

# Cabbage Patch Nursery Day Care of Children

4a Netherton Road  
Wishaw  
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Telephone: 01698 355715

**Type of inspection:**

Unannounced

**Completed on:**

11 September 2018

**Service provided by:**

Collin Care Limited

**Service provider number:**

SP2008009795

**Service no:**

CS2008180097

## About the service

The Care Inspectorate regulates care services in Scotland. Information about all care services is available on our website at [www.careinspectorate.com](http://www.careinspectorate.com)

The service was previously registered with the Care Commission and transferred its registration to the Care Inspectorate on 1 April 2011.

Cabbage Patch Nursery is registered to provide early education and childcare for up to 9 children aged under 2, 11 children aged from 2 years to under 3 years, and 18 children aged from 3 years to those not yet attending primary school. The service operates during term time and holidays. Operating times are between 7.30am and 6pm, Mondays to Fridays throughout the year. Both sessional and full time places are available. At the time of this inspection there were 69 children registered with the service.

The nursery is located in a single storey building, and incorporates two playrooms, staff and children's toilets, a kitchen, office, and staff area. The nursery has a video secure entry system. There are two outdoor play areas, a garden to the front of the nursery, and an enclosed play area to the rear.

We check services are meeting the principles of Getting it Right for Every Child (GIRFEC), Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parent(s) to work with services that can help them. There are eight wellbeing indicators at the heart of GIRFEC: safe, healthy, achieving, nurtured, active, respected, responsible, and included, also known as the SHANARRI wellbeing indicators.

At this inspection we spoke with four service users and five members of staff. We observed practice and checked documentation relevant to the inspection.

We carried out an unannounced inspection of this service on 10 and 11 September 2018 and gave feedback to the manager and acting depute manager at the end of the inspection.

## What people told us

Children seemed happy in nursery and explored the play areas with confidence. Some of them chatted with us and told us about their play. Younger children were very settled in nursery and looked to staff for support and reassurance when needed, Achievements were also celebrated by staff no matter how small.

We had seven care standards questionnaires completed and returned to us during our inspection. Comments via email were sent by 12 parents. We also had five staff questionnaires returned to us. Overall all parents indicated they were happy with the quality of care their child received. Some additional comments from parents included:

- The settle in process is great with settle ins and made it an easy transition for both my little girl and also me as a parent from having her at home to going into a new environment. The communication between the staff and myself is great with daily updates and observations on (my childs) online learning journal which also tells me what's she's ate and also tells me activities she has done that day as well as getting a daily update when I collect her from nursery too.

- My wee girl has come on leaps and bounds, very sociable and interactive and is allowed to be creative and make choices within the nursery enhancing her skills and overall development. I love going to pick her up and sometimes she is so engrossed in activities she makes me wait! She is a great eater and this is encouraged at nursery with the tasting of different foods especially fruit and veg which she loves.

- The growth and development in my little girls social skills and overall confidence has come on leaps and bounds with the activities the nursery provides daily. The girls keep me up to date when I collect her on anything new and make sure I know what's she's ate/not ate, if they have any concerns or anything to praise her on. Also receiving regular newsletters and update on the parents Facebook page is great being able to see what they have been up to. The staff are very approachable and open to questions or suggestions from parents and I am confident all feedback is taken on board. My little girl loves nursery and I cant thank the girls or recommended Cabbage Patch Nursery enough.

- All the staff are very friendly and nice and always welcome you with a smile and if you ever need any questions answered there always there to help especially Ashley the manager she is very hands on and a lovely girl.

- I cannot fault the nursery it is always very clean and welcoming and there are lots of activities and equipment for the children to play with. These are refreshed and rotated on a regular basis so my children do not get bored. They love going into nursery and often do not even give a backwards glance. The girls are all very friendly and informative of what the children have been up to that day and what they have learnt that that day.

## Self assessment

The service had not been asked to complete a self assessment in advance of the inspection. We looked at their own monitoring paperwork. These demonstrated their priorities for development and how they were monitoring the quality of the provision within the service.

## From this inspection we graded this service as:

<b>Quality of care and support</b>	5 - Very Good
<b>Quality of environment</b>	5 - Very Good
<b>Quality of staffing</b>	not assessed
<b>Quality of management and leadership</b>	not assessed

## What the service does well

Children were very settled and comfortable at nursery. They were caring and considerate towards their peers which was evidenced by how they spoke and treated each other. They also embraced having visitors in nursery and expected us to play and have fun with them. Staff had worked hard to create this nurturing and inclusive ethos. Personal plans were in place for children and the information gathered had helped staff to plan for children's support needs. Staff told us that they had reviewed their planning for children's learning. They had introduced floor book planning and advised that although it was at the beginning stages, they had found it really beneficial and it helped them focus on positive outcomes for children. We discussed how to ensure that children needs were addressed and that their learning and development was tracked. Online learning journals had been used effectively with an improvement in the uptake on parental engagement with comments and observations.

The nursery had benefitted from quite a few changes since the last inspection. They now had a front entry intercom system which minimised interruptions to the staff and children. New resources and some décor had been updated which resulted in the playrooms looking bright, fresh and welcoming. The layout of both playrooms had also been reviewed and adapted which had resulted in children being able to access a wider variety of resources independently. Through observations and evaluations by staff the resources and experiences offered to children were now better linked to their learning and development. This resulted in them being more engaged in their environment and in their learning.

The outdoor space was undergoing changes to enhance children's learning and development. Staff advised us of the various experiences they were keen to offer children of all ages. They had purchased new outdoor resources and had a plan to enhance the older children's garden and refurbish the front garden for younger children. They were aware of the best practice documents such as My World Outdoors and Loose Parts Play and were using these to plan and evaluate the space. We discussed free flow access for children from the two to five playroom and how staff would benefit from implementing more risk benefits to children's play experiences.

## What the service could do better

The service were at the beginning stages of transferring children's personal plans to their online journals. This had resulted in discrepancies with the information being signed, dated and retained (see recommendation 1).

The service should continue with their monitoring and training plan for staff and their professional development. We will look at the impact this has had at their next inspection.

## Requirements

**Number of requirements:** 0

## Recommendations

**Number of recommendations:** 1

1. The provider should ensure all personal plans for children, either in paper form or online adhere with legislation.

This ensures care and support is consistent with the Health and Social Care Standards, which state that: 'I experience high quality care and support based on relevant evidence, guidance and best practice'. (HSCS 4.11).

## Complaints

There have been no complaints upheld since the last inspection. Details of any older upheld complaints are published at [www.careinspectorate.com](http://www.careinspectorate.com).

## Inspection and grading history

Date	Type	Gradings
29 Aug 2016	Unannounced	Care and support 4 - Good Environment 4 - Good Staffing 4 - Good Management and leadership 4 - Good
1 Jun 2015	Announced	Care and support 4 - Good Environment 3 - Adequate Staffing 4 - Good Management and leadership 4 - Good
22 Jul 2013	Unannounced	Care and support 5 - Very good Environment 5 - Very good Staffing 5 - Very good Management and leadership 5 - Very good
20 Mar 2012	Unannounced	Care and support 5 - Very good Environment Not assessed Staffing 5 - Very good Management and leadership Not assessed
27 Oct 2010	Unannounced	Care and support 4 - Good Environment Not assessed Staffing Not assessed Management and leadership Not assessed
11 Sep 2009	Unannounced	Care and support 4 - Good Environment 4 - Good Staffing 2 - Weak Management and leadership 4 - Good

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