

Treetops Nursery Day Care of Children

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Irvine
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Type of inspection: Unannounced
Inspection completed on: 19 February 2018

Service provided by:
Collin Care Limited

Service provider number:
SP2008009795

Care service number:
CS2012306655

About the service

The Care Inspectorate regulates care services in Scotland. Information about all care services is available on our website at www.careinspectorate.com

The service provider Collin Care Ltd operates childcare services throughout Glasgow, Renfrewshire, Ayrshire and North Lanarkshire.

Treetops Nursery is registered as daycare of children located in the town of Irvine, North Ayrshire. The service is registered to provide a care service to a maximum of thirty-five children aged: six children under two years, ten children aged two years to under three years, nineteen children aged three years to those not attending primary school. The service is in partnership with North Ayrshire Council to provide care and support to children aged two to not yet attending primary school.

We check services are meeting the principles of Getting it Right for Every Child (GIRFEC), Scotland's national approach to improving outcomes and wellbeing for children by offering the right help at the right time from the right people. It supports them and their parent(s) to work with services that can help them. There are eight wellbeing indicators at the heart of GIRFEC: safe, healthy, achieving, nurtured, active, respected, responsible, and included, also known as the SHANARRI wellbeing indicators.

We wrote this report following an unannounced inspection which took place on 19 February 2018. We gave feedback to the manager and a practitioner at the end of the inspection.

What people told us

We observed children engaged in play. They seemed happy and settled at nursery. Younger children benefited from a room that had been adapted to suit their needs. They were able to access all areas independently. Older children enjoyed the freedom of accessing outdoor play. They happily engaged with us and were able to tell us about their time in nursery. Some comments were:

- We stay for lunch
- We can run outside
- We can play in the mud kitchen
- I like being out in the garden.

We had two Care Standards Questionnaires completed and returned to us during our inspection and spoke with one parent. Overall all parents indicated they were happy with the quality of care their child received. Some additional comments from parents included:

- My child has really come out her shell since being at the nursery and has made so many friends. She adores all the staff and speaks highly of them
- Happy with our nursery. I feel he's doing really well here.

Self assessment

The service had not been asked to complete a self assessment in advance of the inspection. We looked at paperwork and discussed how they monitored their service provision.

From this inspection we graded this service as:

Quality of care and support	4 - Good
Quality of environment	not assessed
Quality of staffing	not assessed
Quality of management and leadership	4 - Good

What the service does well

Children were confident and seemed to enjoy their time at nursery. They were nurtured, valued and respected by staff. Children were mostly kind and considerate to their peers and worked well together. The playroom was well used by children who accessed resources independently and were able to choose from experiences both indoors and outdoors. Personal plans were in place for children and the information helped staff to plan for children's support needs. Staff were able to discuss how they had supported positive outcomes for children. Planning experiences also took children's interests and learning needs into account. Staff were aware of the importance of building good relationships with children and families. The service had worked well with parents and children to promote healthy eating. They had hosted a fruit tasting session to encourage children to expand their taste buds. This was good and meant that staff were seeing more healthy options within children's lunch boxes.

There had been a recent change in manager within the service. This was a positive development as she had already made changes to improve children's experiences. For example the baby room had been assessed with positive changes being made so that all children were able to access resources whether they were able to sit, crawl or walk. This was good as it highlighted that children's needs were at the centre of how the service was provided. The service's development plan had realistic action points to achieve. These were reflective of the development needs within the service.

The plans for assessment and monitoring were positive as they would encourage and empower staff to reflect on their practice, plan for improvement and ensure positive outcomes for children. As the staff team had changed recently the manager had organised a staff training programme which was linked to individual staff's learning and development. This was good as it would allow the service to look deeper at the quality of their provision, with staff having a clearer understanding of how to grow and develop their existing knowledge and skill base. Staff were very keen to develop their skills and knowledge in supporting children. We will look at how the self-evaluation process has impacted on the outcomes for children at the next inspection.

What the service could do better

We discussed how the formats for recording information about children could be adapted so that the information recorded is clear, concise and reflective of children's support needs. The service should continue with the improvements that they had identified through their monitoring and assessment procedures.

Requirements

Number of requirements: 0

Recommendations

Number of recommendations: 0

Complaints

Please see Care Inspectorate website (www.careinspectorate.com) for details of complaints about the service which have been upheld.

Inspection and grading history

Date	Type	Gradings	
13 May 2016	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good
20 Apr 2015	Unannounced	Care and support	4 - Good
		Environment	3 - Adequate
		Staffing	4 - Good
		Management and leadership	4 - Good
24 Apr 2013	Unannounced	Care and support	4 - Good
		Environment	4 - Good
		Staffing	4 - Good
		Management and leadership	4 - Good

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